Cozumel, Mexico

The busiest cruise island in the Caribbean, with three separate piers. Which one you get changes everything about your day.

Facts checked against official sources on 24 September 2026

Getting ashore	Ships dock. No official page describes tendering here.
The three piers	**Punta Langosta**, downtown and walkable. **International Pier**, about three miles south, used mostly by larger ships. **Puerta Maya**, immediately next to International.
Into town	Walk from Punta Langosta. Five to ten minutes by taxi from the other two.
Currency	Mexican peso. Dollars are widely taken in tourist areas, and paying in pesos usually gets you better value.

At the Cozumel cruise port: what’s there

Port facts checked on 30 October 2026. Shops, prices and opening hours change, so check on the day.

I've been to Cozumel eight or ten times, and the one thing I tell everybody is this: find out which of the three piers you're on before you plan a single thing. Punta Langosta drops you right on the edge of town; the International Pier and Puerta Maya sit side by side a few miles south, each with its own shopping plaza and bars. None of them has a free walk-off beach, so a stay-at-the-port day here is a shopping-and-lunch day, not a swim.

Port map: this port doesn’t publish a map of its own that we could find, so we drew the simple walk below from the port’s and cruise lines’ own descriptions.

Book it from your phone

Tours in Cozumel: the bookings Granny uses, one scan away.

Point your phone camera at a code. Your phone opens the booking page. No camera app? Type the web address printed under the code.

Cozumel shore excursions

Cruise-only tours with a return-to-ship guarantee. Non-refundable from 14 days before the tour.

SHORE EXCURSIONS GROUP

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More Cozumel tours

Thousands of reviewed tours. Most cancel free up to 24 hours ahead; look for the Worry-Free tag.

VIATOR

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Travel insurance

Compare cruise travel insurance plans side by side before final payment.

SQUAREMOUTH

aicruisegranny.com/go/insurance

Check the official source

Rules, prices and hours change. Scan to open the official page and confirm before you go. These are not paid links.

Chankanaab
Cozumel Parks

Punta Sur
Cozumel Parks

Park FAQs
Cozumel Parks

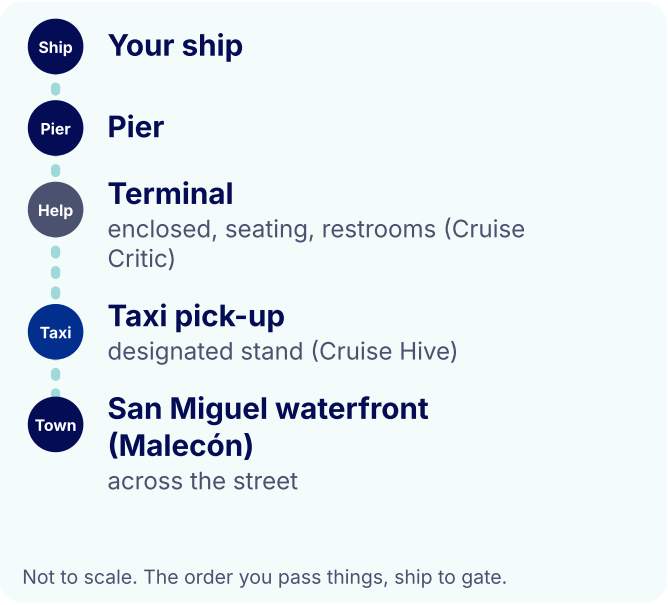
Full guide online: photos, live prices and the latest updates at **aicruisegranny.com/port-cozumel**

Booking codes are affiliate or travel-agent links: AI Cruise Granny may earn a commission at no extra cost to you. Prices, rules and availability are set by each company; check them before you book.

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From the ship: Punta Langosta

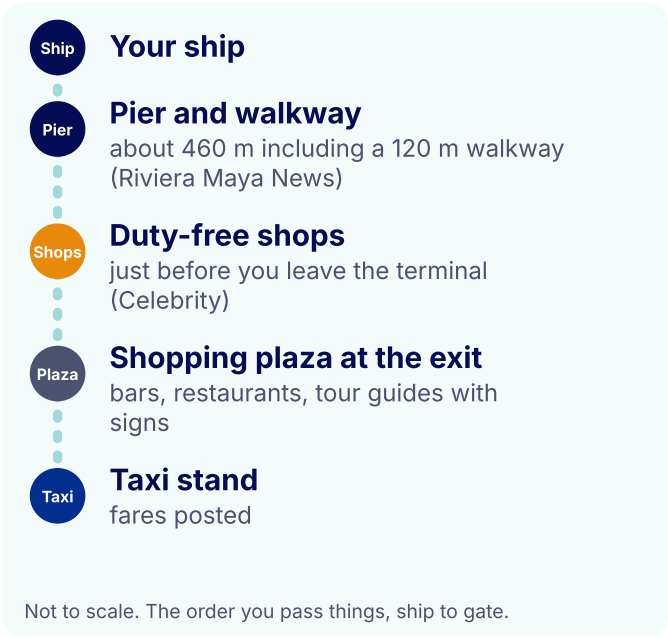
Downtown pier on the edge of San Miguel, opposite the town and almost beside the Playa del Carmen ferry pier (Cruise Hive). Cruise Critic calls it an enclosed terminal with more seating. Line assignments vary by sailing.



Our own simple drawing, not the port's map.

From the ship: International Pier (SSA México)

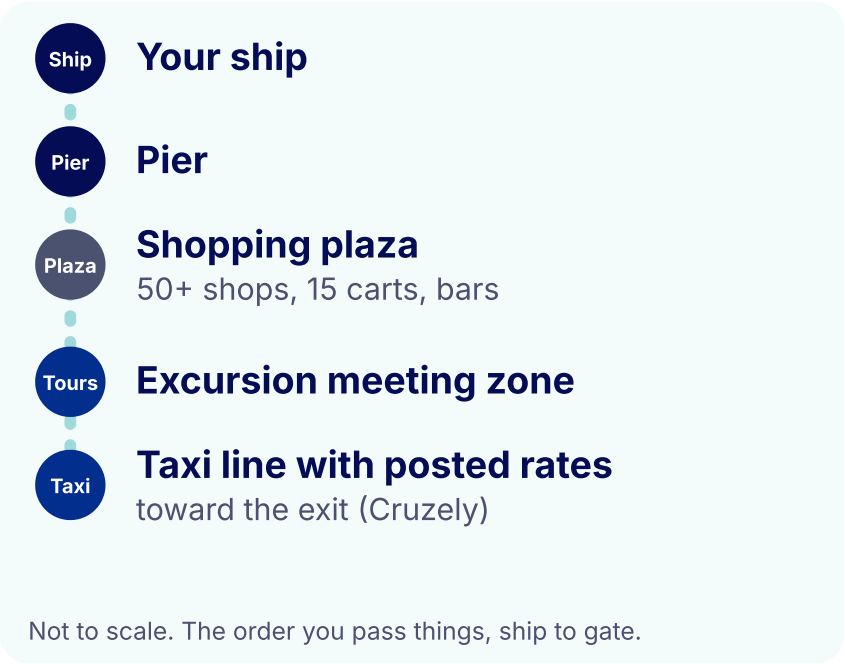
Run by SSA México; operating since 1974 and about 460 m long including a 120 m pedestrian walkway, per Riviera Maya News (April 2025), which reported an 882-million-peso expansion for Icon-class ships. About 3 miles south of San Miguel. Mostly Royal Caribbean and Celebrity.



Our own simple drawing, not the port's map.

From the ship: Puerta Maya

Carnival Corporation's pier, next door to the International Pier, about 3–3.5 miles south of San Miguel. Used by Carnival and its sister lines (Princess, Holland America, Cunard, Seabourn, P&O, AIDA, Costa). Cruise Critic calls it an open-air terminal with limited seating.



Our own simple drawing, not the port's map.

Free things to do inside the port

Free Wi-Fi at all three terminals Free — Cruise Critic lists free Wi-Fi at each terminal; Cruise Hive (2025) warns it is often unreliable when busy. Celebrity says complimentary Wi-Fi is available beyond the terminal.
Each terminal

Window-shopping the plazas Free — Puerta Maya and the International Pier sit side by side and you can walk between their plazas (Cancun Trip Insider, July 2026).
Puerta Maya and International Pier

San Miguel waterfront walk Free — From Punta Langosta, the Malecón is across the street: turn left out of the terminal for the Malecón, right for oceanfront bars (Adventour Begins, 2025).
Punta Langosta

Cozumel letters photo spot Free — The big letters everyone poses at (Cruise Granny™ photo with her sisters, February 2023).
Cozumel waterfront

Pools and beaches

No free beach at any pier — No official source publishes a free walk-off beach at any of the three piers; the nearest beaches and beach clubs are a taxi ride away.

No Name Bar pool — A bar with a pool and food near Punta Langosta, reported by Adventour Begins (2025).
Turn right out of Punta Langosta

Pools and bars at Puerta Maya — Cancun Trip Insider (July 2026) mentions pools and bars right at the pier; no details or prices published.
Puerta Maya

Food and drink

Margaritaville — Reported at the International Pier area by Adventour Begins (2025).
International Pier

Señor Frog's — Reported at the International Pier area by Adventour Begins (2025).
International Pier

Bubba Gump — Reported at the International Pier area by Adventour Begins (2025).
International Pier

Three Amigos (Tres Amigos) — Bar in the Puerta Maya complex (Cruise Hive; Adventour Begins).
Puerta Maya

Pancho's Backyard — Restaurant listed in the Puerta Maya complex by Cruise Hive (2025).
Puerta Maya

Starbucks — About 10 minutes' walk from Punta Langosta, on Aldora Pier, per Cruise Hive (2025).
Near Punta Langosta · about 10 min walk from the ship

Hard Rock Cafe — On the Malecón near Punta Langosta (Adventour Begins, 2025).
San Miguel Malecón

Shopping

Puerta Maya shopping plaza — Cruise Critic describes a two-storey mall with over 50 outlets plus 15 stand-alone carts; Cruise Hive adds a large covered duty-free shop.
Puerta Maya
Access: Two storeys; no lift information published.

Puerta Maya handicrafts market — Local crafts, reported by Adventour Begins (2025).
Puerta Maya

International Pier duty-free and plaza — Celebrity says duty-free shops and souvenir stalls sit just before you leave the terminal. Cariloha lists a store at the International Pier.
International Pier

Royal Village Shopping Center — Handmade goods and jewellery near the International Pier, per Celebrity.
Near the International Pier

Punta Langosta duty-free — Duty-free shop at the terminal (Cruise Hive), with the Malecón's brand stores and stalls across the street.
Punta Langosta

Restrooms, Wi-Fi, money and help

Restrooms Free — Cruise Critic lists restrooms at all three terminals; Cruise Hive says Punta Langosta's are accessible.
Each terminal
Access: Accessible restrooms reported at Punta Langosta.

ATMs — Celebrity says ATMs are near the cruise docks; Adventour Begins (2025) says they dispense pesos.
Near the docks

Pharmacy and convenience store — At Puerta Maya, per Cruise Hive (2025).
Puerta Maya

Tourist information booths and seating Free — At Puerta Maya, per Cruise Hive (2025).
Puerta Maya

Air-conditioned waiting area Free — Reported at the International Pier by Cruise Hive (2025); Cruise Critic says outdoor seating there is limited.
International Pier

International pay phones — At Puerta Maya, per Cruise Hive (2025).
Puerta Maya

Getting out of the port

Taxis from Puerta Maya and the International Pier

About $8–15 per car to downtown

— Fares are set by the Cozumel taxi union and posted near the stand, priced per car for 1–4 and 5–8 passengers, cash only, per Cruzely (December 2024). Celebrity puts terminal-to-downtown fares at roughly $8–15; Cancun Trip Insider (July 2026) says about $8–12 and 10 minutes.
Taxi line toward the exit
Access: Agree the fare before you get in.

Taxi to Chankanaab

$15 per car, 1–4 people (2024 price)

— Cruzely (December 2024) reports $15 one way for 1–4 passengers from Puerta Maya, about five minutes.
Puerta Maya taxi line

Taxis at Punta Langosta — Designated taxi pick-up; Cruise Hive says zone fares run about 100–500 pesos.
Punta Langosta

Walk into town from Punta Langosta Free — Cruise Critic says about 11 minutes' walk or a 4-minute taxi to San Miguel.
Punta Langosta · about 11 min walk from the ship

Car, scooter and bike rental — Cruise Critic says rental cars are near the taxi area at all three terminals; Celebrity says helmets are required on scooters and bikes.
Near the taxi areas

Ferry to Playa del Carmen — The ferry pier is almost directly beside Punta Langosta (Cruise Hive).
Next to Punta Langosta

Tour meeting points — Tour guides wait with signs at the International Pier plaza; Puerta Maya has an excursion meeting zone and excursion boats often pick up there (Adventour Begins, 2025).
Each plaza

A whole day without leaving the port

If I were spending the day at the port here and not going further, I'd pick my day by pier. At Punta Langosta, I'd stroll across to the Malecón, shop, have lunch with a sea view and wander back. At Puerta Maya or the International Pier, I'd browse both plazas (they're next door to each other), find a shady bar for a cold drink and lunch, and use the free Wi-Fi to call home. If what you really want is a swim, take a taxi to a beach club or Chankanaab and stay put; Cozumel's port areas aren't beach ports.

At the port with a cane, walker or wheelchair

- All three piers dock; no official page describes tendering at Cozumel. Riviera Maya News (2025) says the International Pier expansion is meant to cut reliance on tenders when the port is busy.
- Cruise Critic lists all three terminals as wheelchair accessible; Cruise Hive reports accessible restrooms at Punta Langosta. No pier operator publishes accessibility details.
- The International Pier is about 460 m long including a 120 m walkway (Riviera Maya News); no lengths are published for the other two piers and no tram is reported.
- Puerta Maya's mall is two storeys; no lift information is published.
- Taxis are cash only and not metered; agree the fare first. Ask your own cruise line about accessible transport.

More on cruising with mobility & health needs. Rules differ by cruise line, so check with yours.

Questions about the port

▼ Which cruise pier will my ship use in Cozumel?

Carnival and its sister lines usually use Puerta Maya, Royal Caribbean and Celebrity usually use the International Pier, and many others use Punta Langosta, but assignments change. Check your own cruise line's daily schedule.

▼ Is there a beach at the Cozumel cruise port?

No. None of the three piers has a free walk-off beach; you'll need a taxi to a beach club or park.

▼ How much is a taxi from the Cozumel cruise port to downtown?

Celebrity puts it at roughly $8–15 from the southern piers, and fares are posted at the taxi stand and charged per car. From Punta Langosta you can simply walk across the street into town.

Where the port facts come from: Celebrity Cruises: Cozumel port guide (30 October 2026); Cruise Critic: Cozumel cruise port amenities (2024) (30 October 2026); Cruise Hive: Cozumel cruise port terminals (2025) (30 October 2026); Adventour Begins: Cozumel cruise port guide (October 2025) (30 October 2026); Cancun Trip Insider: Puerto de cruceros Cozumel (July 2026) (30 October 2026); Cruzely: Cozumel taxi rates from the cruise port (December 2024) (30 October 2026); Riviera Maya News: Cozumel International Pier expansion (April 2025) (30 October 2026); Cariloha: Cozumel International Pier store (30 October 2026)

Check your pier before you plan anything

This is the one thing worth knowing about Cozumel. Downtown San Miguel is walkable from Punta Langosta and a taxi ride from the other two. Celebrity publishes terminal-to-downtown taxi fares of roughly $8 to $15, with posted fares at the terminals, and advises settling the fare before you get in. No official municipal tariff table is published anywhere we could find.

The parks, with real prices

Cozumel's parks are run by a public foundation that publishes its prices, which is more than most places do.

Chankanaab	$31 adult, $22 child 4 to 12, under 3 free. Monday to Saturday, 8am to 4pm. Includes parking, bathrooms, changing rooms, showers, beach chairs, hammocks and a life vest.
Punta Sur Eco Beach Park	$25 adult, $17 child. Monday to Saturday, 9am to 4pm.
San Gervasio ruins	$210 pesos, or $105 for residents of Mexico

Two cautions. The park foundation's own FAQ page lists Chankanaab at $29 adult and $20 child, which contradicts its Chankanaab page. And Mexico's archaeology institute currently shows San Gervasio as temporarily closed, on a page last updated in January 2026. Check both before you count on either.

Punta Sur and San Gervasio take cash only. Chankanaab takes cards.

The beach question, answered honestly

No official source publishes a free public beach within walking distance of any of the three piers. Cozumel's water is superb and its reef is world class, but much of the coastline is rock rather than sand, and the good beach clubs are a taxi ride away. If your plan is a free walk-off beach day, Cozumel is not the port for it. A beach club or park, one taxi each way, and staying put is the higher-comfort choice.

Not published anywhere official: which cruise line docks at which pier, exact walking times, a municipal taxi tariff, terminal restrooms, and any accessibility information for the piers or the parks. The piers themselves have no working public website we could read.

Where these facts come from

- Cozumel Parks, Chankanaab (https://cozumelparks.com/en/chankanaab/)
- Cozumel Parks, Punta Sur (https://cozumelparks.com/en/punta-sur/)
- Cozumel Parks, FAQs (https://cozumelparks.com/en/faqs/)
- INAH, San Gervasio (Spanish) (https://www.inah.gob.mx/zonas/zona-arqueologica-san-gervasio)
- Celebrity Cruises, Cozumel port (https://www.celebritycruises.com/ports/cozumel-mexico)
- Celebrity Cruises, San Miguel de Cozumel guide (https://www.celebritycruises.com/blog/san-miguel-de-cozumel)

Ports change their rules and their prices. Check the official pages above before you sail.

Mobility & access *at this port*

From **Sails Anyway**, the accessible-cruising section of this site. Nothing here is medical advice — it is what the port and the cruise lines publish, so you know what to ask.

The short answer

Ashore	Usually docks
Free beach	Rocky, and mostly not worth it
Hardest part	Getting in and out of taxis

Three terminals, three different days

Cozumel has **Punta Langosta** (downtown), the **International Pier** and **Puerta Maya**. Downtown is walkable from Punta Langosta; from the other two, town is a taxi. Check your ticket or ask at Guest Services which pier you're using before you plan anything.

Docking can depend on your cruise line

Celebrity lists Cozumel among ports where **its** ships tender. Cozumel usually docks, but confirm for your line and sailing. Ask your line what your ship does on your date.

The free beach, *honestly*

- **Caletita Beach** is the closest at roughly a tenth of a mile, but it's small with limited services.
- **Playa Stingray** is about 10 minutes north of the International Pier and Puerta Maya. The water is clear and there's no entrance fee, but it's rocky with no amenities.
- **El Cid La Ceiba** sits right by the International terminal, but it's a hotel day pass at around $50 — not a free beach at all.

Most of Cozumel's coastline is rock, not sand. The postcard beaches are a genuine drive away, which is why the "free beach day" that works in Nassau or Grand Turk doesn't really work here.

The highest comfort per unit of effort in this port

A beach club is the move. Mr. Sancho's and similar run around $50 all-inclusive with a pool, loungers, lockers, snorkel gear and food. Taxi there, sit down, stay put, taxi back — one transfer each way and nothing else asked of you all day.

What the day *asks of you*

- **Getting into and out of a taxi**, which is where the difficulty lives in this port. Terminal areas themselves are flat and manageable.
- **Rocky footing** if you try the walkable beaches. Water shoes, and a hand to steady you.
- **Crowds.** Six or seven ships some days, which fills the taxi ranks and the shops.
- **A short negotiation.** Agree the fare before you set off — it's normal here and saves an argument later.

The Port Fit Check questions that decide this port are steps up into a vehicle, and uneven ground.

If you'd rather *not travel at all*

- **Chankanaab Park** is about a $10 taxi — botanical gardens, a sea lion show and calm, sheltered swimming.
- **The waterfront bars and shops at the terminals** are genuinely good, and require nothing of you.
- **Punta Langosta** puts you in the middle of downtown if that's your pier.

> *"Paying for a beach club here is the easier choice, not the lazy one."*

Check with your cruise line

- **Ask which terminal you're docking at** — it decides whether town is a walk or a taxi.
- **Ask whether accessible transport can be arranged** to a beach club through the shore excursion desk.
- **Ask about step height** into the vehicle for any excursion you book here.
- **Ask whether your ship docks or anchors.** Cozumel usually docks, but it can occasionally tender, and that changes everything.

Accessibility details last checked 22 September 2026. How we check this →

More on cruising with mobility & health needs →

About the "I" on this page. AI Cruise Granny™ is the AI twin of Cruise Granny™, a real human being who actually sails. Every experience written here in the first person is hers. The AI twin is what writes it up, checks the facts against official sources and keeps it current. We tell you that openly on every page, because you should know who is talking to you. More about how this works.
