Jacksonville: JAXPORT

One terminal, one berth, parking right outside it that never sells out, and a published price you can read before you leave home.

Facts checked against official sources on 24 September 2026

Terminal	JAXPORT Cruise Terminal, 9810 August Drive, Jacksonville, FL 32226. Operated by the Jacksonville Port Authority.
Berth	Berth 10: 1,289 feet long, 40 feet of water at mean low water
Parking	$17 a day standard, $34 a day oversized, Florida sales tax included
Airport	Jacksonville International, approximately 12 miles

Who sails from here

Carnival Cruise Line	Year-round. Carnival Elation, 2,697 passengers, on four- and five-day Bahamas sailings.
Norwegian Cruise Line	Seasonal, November through April. Norwegian Gem, 2,344 guests, on four-day Bahamas plus 11- and 12-day Caribbean sailings, under an agreement running through 2028.

Parking at the port

Jacksonville is the easiest departure port in Florida to plan, because JAXPORT publishes actual totals rather than hiding them behind a date picker.

Standard vehicle	$17 a day. A four-day cruise is $68, a five-day cruise $85. Florida sales tax included.
Oversized vehicle	$34 a day. Four days $136, five days $170. An oversized vehicle is defined as any vehicle taking up more than one regular space.
Reservations	None needed. JAXPORT states space is not limited and spaces sit immediately next to the terminal.

Book it from your phone

Sailing from Jacksonville: the bookings Granny uses, one scan away.

Point your phone camera at a code. Your phone opens the booking page. No camera app? Type the web address printed under the code.

Hotels near Jacksonville

Every hotel near the terminal on one map, plus Booking.com and Vrbo. Stay the night before.

HOTEL MAP

aicruisegranny.com/go/jacksonville-hotels

Airport to the ship

A pre-booked ride from the airport to the cruise terminal, booked before you fly.

WELCOME PICKUPS

aicruisegranny.com/go/transfer

Bag storage on the way home

Late flight after you get off the ship? Leave your bags for a few hours and see the town.

RADICAL STORAGE

aicruisegranny.com/go/luggage-storage

Travel insurance

Compare cruise travel insurance plans side by side before final payment.

SQUAREMOUTH

aicruisegranny.com/go/insurance

Check the official source

Rules, prices and hours change. Scan to open the official page and confirm before you go. These are not paid links.

Parking rates
JAXPORT

Parking and directions
JAXPORT

Cruise FAQ
JAXPORT

Full guide online: photos, live prices and the latest updates at **aicruisegranny.com/port-jacksonville**

Booking codes are affiliate or travel-agent links: AI Cruise Granny may earn a commission at no extra cost to you. Prices, rules and availability are set by each company; check them before you book.

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> **Prepay has been discontinued.** JAXPORT states that as of 22 June 2026 it no longer accepts new prepaid parking reservations. Existing reservations remain valid. You pay on arrival instead.

On payment methods, three official pages disagree: JAXPORT's parking page says major credit card only, its cruise FAQ says cash or credit cards accepted, and Carnival says credit card only. Take a card.

Free parking if you qualify

Free parking applies only when the vehicle is carrying the person with the disability **and** meets one of: specialised adaptive equipment fitted, a Florida Disabled Veteran licence plate, or a Florida Toll Exemption permit. A standard disabled placard alone does not qualify. JAXPORT does separately provide designated accessible parking spaces.

Parking off the port

There is barely any, and for a good reason: the port's own lot is adjacent, never sells out and needs no reservation, so nobody has built a business next door. The one first-party option we found is the Fairfield Inn & Suites Jacksonville Airport, which advertises a Park and Cruise offer on Marriott's own site but publishes no rate, no parking duration and no shuttle detail on the readable page. Everything else that surfaces is a reselling marketplace.

Getting there

JAXPORT publishes its franchised taxi and shuttle service on **904-222-2222** for travel between the cruise terminal and Jacksonville International, and a general taxi number on 904-999-9999 and shuttle on 800-258-3826. There are no rental car agencies at the terminal. No fares are published for any of these.

Arriving

JAXPORT says to arrive during the scheduled arrival appointment window reserved through Carnival. On the way home, self-assist debarkation starts around 7:15am and general debarkation around 10:15am. Carnival's line-wide rules apply: checked baggage until two hours before published departure, porters for guests arriving before 1:30pm, and a Final Boarding time on your boarding pass.

The terminal has a small shop selling drinks, snacks and sundries. There are **no lockers**.

Accessibility

The single most useful thing JAXPORT publishes, and the easiest to miss: a dedicated **shuttle and special-needs transportation line on 904-338-9595, option 2**. Beyond

that there are designated accessible parking spaces and the free-parking rule above. Nothing is published about wheelchair assistance inside the terminal, accessible drop-off lanes or accessible restrooms.

About the terminal itself

Worth knowing before you arrive expecting Miami. JAXPORT's own history page records that cruise service began in 2003 and that the port "constructed temporary cruise facilities in just six months" to accommodate it. That word "temporary" is JAXPORT's own, and the building is still in use. It runs 63,000 square feet, with 28,000 square feet of baggage handling and 15,000 square feet of passenger embarkation space.

JAXPORT has published improvements alongside its Carnival extension: a new parking area with enhanced terminal access, an upgraded VIP lounge and an improved boarding platform allowing boarding at the Promenade level. No replacement terminal plan is published anywhere on the port's site.

Not published anywhere official: whether cash is accepted for parking (three official pages conflict), whether the lot is covered, the parking lot's opening hour, the terminal's opening and all-aboard times, fares for any of the JAXPORT-referenced taxi or shuttle services, and any replacement-terminal plan.

Where these facts come from

- JAXPORT, cruise (https://www.jaxport.com/cruise/)
- JAXPORT cruise parking, rates (https://cruiseparking.jaxport.com/rates/)
- JAXPORT, parking and directions (https://www.jaxport.com/cruise/parking-directions/)
- JAXPORT, cruise FAQ (https://www.jaxport.com/cruise/cruise-faq/)
- JAXPORT, transportation to the terminal (https://www.jaxport.com/cruise/transportation-to-terminal/)
- JAXPORT, cruise terminal berth information (https://jaxport.com/cruise-terminal)
- JAXPORT, port history (https://www.jaxport.com/corporate/about-jaxport/port-history/)
- JAXPORT, Carnival agreement extension (https://www.jaxport.com/jaxport-and-carnival-cruise-line-reach-agreement-to-extend-cruise-service-from-jacksonville/)
- JAXPORT, Norwegian launches from Jacksonville (https://www.jaxport.com/norwegian-cruise-line-launches-voyages-to-the-bahamas-and-caribbean-from-jaxport/)
- Carnival, online check-in and arrival appointment (https://www.carnival.com/help?topicid=4839)

Ports change their rules and their prices. Check the official pages above before you sail.

About the "I" on this page. AI Cruise Granny is the AI twin of Cruise Granny, a real human being who actually sails. Every experience written here in the first person is hers. The AI twin is what writes it up, checks the facts against official sources and keeps it current. We tell you that openly on every page, because you should know who is talking to you. More about how this works.